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NEWS for Immediate Release

Visioneer Receives the Highest Possible Rating from the Better Business Bureau...Again!

Visioneer has maintained their successful A+ rating from the BBB of the San Francisco Bay Area.

PLEASANTON, Calif., June 21, 2013 – [Visioneer](#), Inc., a leader in intelligent document imaging solutions, today announced it has received another A+ rating from the [Better Business Bureau](#)®. Only select businesses receive a BBB accreditation, an honor that represents the organization's confidence that a business is operating in a trustworthy manner and will make a good faith effort to resolve any customer concerns filed with the organization.

“We are extremely proud of this rating from the Better Business Bureau,” said Walt Thinfen, Visioneer’s Chief Information Officer and Vice President of Support and Services. “While we are excited to receive such a high rating, we prefer to focus on earning our customers’ satisfaction and loyalty as we strive to provide them with the best possible document imaging and scanner solutions. Our A+ Better Business Bureau rating reflects the result of this focus.”

The Better Business Bureau rating is based on an in-depth review of many different aspects of Visioneer's business practices and reflects the company's ongoing efforts to provide customers with professional and caring service. As with all businesses accredited by the BBB, Visioneer must adhere to the BBB's “[Code of Business Practices](#),” a comprehensive set of policies, procedures and best practices on how businesses treat consumers. The standards call for building trust, embodying integrity, advertising honestly and truthfully. To maintain their accreditation a business must be transparent, honor their promises, be responsive to customers and take care to safeguard customer privacy.

Visioneer’s A+ rating was influenced by:

- Length of time business has been operating
- Low complaint volume filed with BBB for business of this size
- Speed of response to complaint(s) filed against business
- Satisfactory resolution of complaint(s) filed against business
- BBB having sufficient background information on this business

About Visioneer

Visioneer provides a broad range of scanning solutions for the desktop, distributed and departmental document imaging markets as well as the mobile and remote business scanning segments. In 2003, Visioneer combined its leading scanner technology with the Xerox brand recognition to develop the Xerox® DocuMate® product line. Visioneer and Xerox DocuMate high-performance business scanners and imaging software solutions offer users speed, image quality, advanced paper handling and ease-of-use with exclusive Visioneer OneTouch® technology. For additional information on Visioneer and Xerox scanning solutions, visit www.visioneer.com, www.visioneer.com/company/news or www.xeroxscanners.com. For open commentary and industry perspectives visit <http://www.facebook.com/visioneerinc>, <http://twitter.com/visioneerinc>.

Intelligent Imaging Solutions In Just One Touch

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